

Customer Service Officers

MCB Bank Ltd. invites dynamic, ambitious, and career-oriented individuals to be part of the organization as **Customer Service Officers** – a golden opportunity to build a long-term career in the banking industry.

Job Scope

MCB Bank Ltd. is seeking proactive and customer-focused **young professionals** to join its team. The ideal candidate will serve as the first point of contact for our customers, providing excellent service, handling inquiries efficiently, and ensuring customer satisfaction through professional communication and problem-solving. The Customer Service Officer Batch Program offers hands-on mentorship through a **comprehensive training curriculum**.

Position Details

- **Position Title:** Customer Service Officer
- **Number of Positions:** Multiple
- **Employment Type:** Permanent
- **Location:** Multiple Cities

Eligibility Criteria

- **Age:** Up to 26 years (as at time of application)
- **Education:** Minimum 14 years of education from an HEC-recognized institution
- **Minimum CGPA / Achieved %age:** 2.5 or above (on a scale of 4.0 / or above 62.5%)
- **Degree Status:** Candidates waiting for their final **official transcript** may also apply
- **Experience:** Fresh graduates encouraged; relevant experience is a plus

How to Apply

To apply, please visit the following link: <https://mcb.rozee.pk/>

- **Deadline: Friday, 28th November, 2025**
- Make sure you include your complete contact details, active mobile number, and email address.

Important Notes

- **MCB Bank Ltd. is an equal opportunity employer and strongly encourages diversity and inclusion.**
- **Please check your inbox, cell phone regularly for further communication regarding the recruitment process.**
- **Only shortlisted candidates will be contacted.**

Start your professional journey with MCB – where careers grow, and potential thrives.

Empower your future. Apply now!



Launch Your
**Banking
Career** With
MCB Bank Ltd